

Reflections on the last year across the

HEALTHCARE INDUSTRY

Clinical Research | **Medical Affairs** | **Medical Technology**

Quality Assurance | **Market Access** | **Health Economics** | **Regulatory Affairs**



ARCS ANNUAL CONFERENCE

2021 EDITION

HEALTHCARE **RECRUITMENT** INSIGHTS

Let's take a moment to reflect on the last 12 months - a year with so much innovation into how new therapies and new technologies are being researched and developed.

Ahead of this years **ARCS Conference** we asked you for your thoughts on the last year or so. How your work or role was impacted and what healthcare developments are inspiring as we move into a post COVID era.

COVID has certainly created the opportunity to do things differently. Here are your thoughts from across the industry.

WHEN YOU REFLECT ON THIS COVID ERA AND ALL THE SUBSEQUENT DEVELOPMENTS WHAT CHANGES HAVE IMPACTED YOU THE MOST?

"Working from home was the biggest change for me. As well as collaborating and engaging with our stakeholders online"

Quality Assurance Officer, Medical Devices

"One of the main things that changed about life due to COVID was the amount of time I saved by having the option to work from home."

Technical Writer, Medical Devices

"My work life balance improved as it gave me the opportunity to explore extra curricular activities outside of work"

Assistant Regulatory Affairs Manager, Global Pharmaceutical Company

"Allowed us to become more creative in the way we work, connect and contribute."

Regulatory Affairs Associate, Biotechnology Company

"Flexibility of not having to go into the office everyday as been a welcome change. Allows me to work full-time and still take care of my kids"

SCRA, Clinical Research - Oncology

"Time. Stopping the habits of what were workplace norms and reflect on what was really important - people."

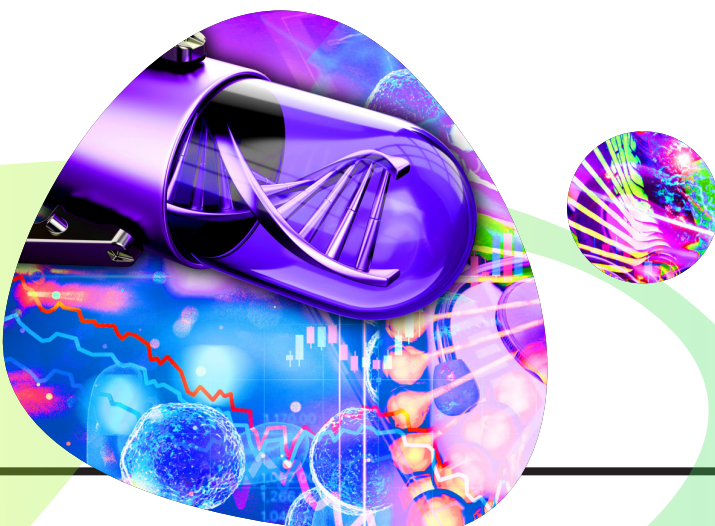
Associate Director, Global Pharmaceutical Company

"A lot of our processes became streamlined."

Regulatory Affairs Associate, Biotechnology Company

"Over time I learned to maintain contacts and relationships virtually by utilising the technology available to me, like Zoom and Microsoft Teams."

SCRA, Clinical Research - Oncology



There's certainly been a lot of exciting developments in the industry over the last year.

Processes have become more streamlined; company cultures have changed, and our way of working has changed. **All these innovations have positioned Australia as an attractive place to innovate healthcare.**

HAVE THERE BEEN ANY CHANGES TO YOUR ROLE?



"I lead the infection control & prevention initiatives. My scientific background as a microbiologist was helpful."

Regulatory Affairs Associate, Biotechnology Company

"I am doing a lot more online research."

Technical Writer, Medical Devices

"I no longer do any on-site visits for clinical trials. That's one thing I miss."

Assistant Regulatory Affairs Manager, Global Pharmaceutical Company

"A greater focus on Quality Assurance and how the business functions with the new paradigm"

Quality Assurance Officer, Medical Devices

HAS COVID ALLOWED YOU TO DO THINGS A LITTLE DIFFERENTLY OR PUSH FORWARD ANY PROJECTS?

"There were a lot of initiatives implemented and greater investment in certain projects."

Quality Assurance Officer, Medical Devices

"Timelines for projects are now shared more frequently with team members which has increased efficiency with collaborative projects."

Assistant Regulatory Affairs Manager, Global Pharmaceutical Company

"Reducing the need to be 'on campus' to do file reviews, critically reflect on actual participant numbers, moving away from the 'nice to have' data insights."

Assistant Regulatory Affairs Manager, Global Pharmaceutical Company

"The barrier of not having the option of WFH lifestyle was something that hindered my return to full time work for so long. Now I have the option."

SCRA, Clinical Research - Oncology

"Greater focus is now on how to improve the running of business in Australia. As historically, there has been great dependency on overseas."

Associate Director, Global Pharmaceutical Company

ARE THERE ANY HEALTHCARE DEVELOPMENTS OR SPECIFIC AREAS OF WORK YOU'RE MOST LOOKING FORWARD TO IN THE COMING MONTHS/YEARS?

"Having the option to work both from home and in an office environment."

Technical Writer, Medical Devices

"We are developing our markets in EU and Australia for wound dressings and face masks."

Quality Assurance Officer, Medical Devices

"Driving healthcare automation via embracing stronger AI/HL collaboration."

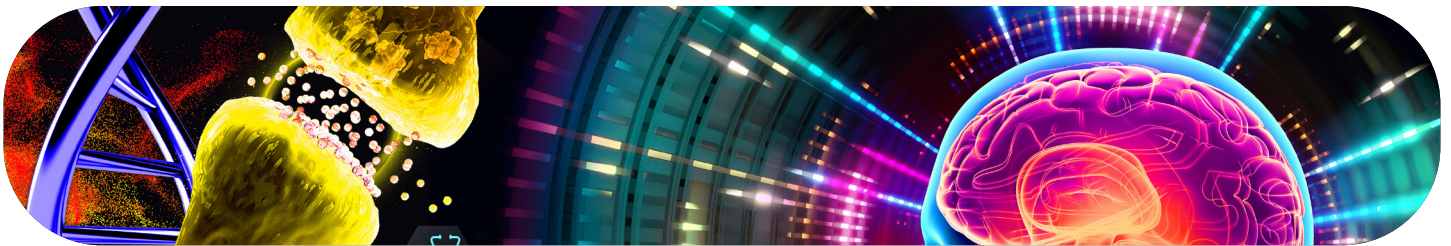
Quality Assurance Officer, Medical Devices

"The fact that processes within clinical trials will be streamlined because we will begin using electronic solutions more often."

SCRA, Clinical Research - Oncology

"Pharma now has a captive audience - thanks to media coverage of COVID medicines. Pharmaceutical companies would benefit from a closer relationship with consumers about their technology and processes. Communication is key."

Associate Director, Global Pharmaceutical Company



WHAT INSPIRES YOU TO CONTINUE WORKING IN HEALTHCARE?

"Helping to improve patients lives everyday is something that I love to do."

Quality Assurance Officer, Medical Devices

"Always the patients and the impact we make in the rare disease space."

Regulatory Affairs Manager, Global Pharmaceutical Company

"Facilitating clinical research to improve patient outcomes."

SCRA, Clinical Research - Oncology

"I love science and it's ever-changing landscape. Every day is different and enjoy that about my role."

Regulatory Affairs Associate, Biotechnology Company

"I have a passion for people."

Quality Assurance Officer, Medical Devices

"Making a difference to peoples lives. Our company may not save lives, but we definitely improve the quality of peoples lives allowing them to 'live' their best life."

Assistant Regulatory Affairs Manager, Global Pharmaceutical

"Working in healthcare system provides a sense of satisfaction when I contribute to any project which helps making the life of people better and easing their pain by providing quality products."

Associate Director, Global Pharmaceutical Company

TALK TO US ABOUT HEALTHCARE RECRUITMENT ACROSS:

Clinical Research | Medical Affairs | **Medical Technology**
Quality Assurance | **Market Access** | Health Economics | **Regulatory Affairs**

SYDNEY OFFICE



ANGELA BARCLAY | ASSOCIATE DIRECTOR
02 8877 8743 | abarclay@hpgconnect.com

MEDICAL AFFAIRS | **HEALTH ECONOMICS**
MARKET ACCESS | **REGULATORY AFFAIRS**



DAVINA OCANSEY | RECRUITMENT CONSULTANT
02 8877 8712 | docansey@hpgconnect.com

MEDICAL AFFAIRS | **CLINICAL RESEARCH**
MARKET ACCESS | **REGULATORY AFFAIRS**



JOANNA MURPHY | SENIOR RECRUITMENT CONSULTANT
02 8877 8718 | jmurphy@hpgconnect.com

QUALITY ASSURANCE
REGULATORY AFFAIRS | **SCIENTIFIC**

MELBOURNE OFFICE



ADRIAN MCCONCHIE | ASSOCIATE DIRECTOR
03 9938 7103 | amcconchie@hpgconnect.com

MARKET ACCESS | **HEALTH ECONOMICS**



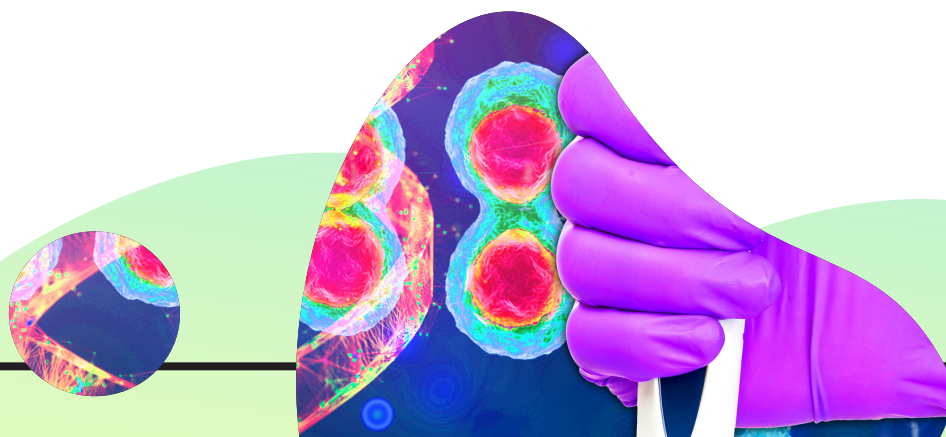
JO TURNER | SENIOR SPECIALIST MANAGER
03 9938 7120 | jturner@hpgconnect.com

MEDICAL AFFAIRS | **REGULATORY AFFAIRS**
QUALITY ASSURANCE | **SCIENTIFIC**



MADDY RHODES-LAIRD | SENIOR RECRUITMENT CONSULTANT
03 9938 7101 | mrhodes-laird@hpgconnect.com

CLINICAL RESEARCH



Share

YOUR INSIGHTS

Your opinion is so important to us & every insight shared is unique.

Please do feel free to contact us anytime to discuss our evolving industry.



KNOWLEDGE



CONNECTIVITY



TRUST